



David Lortal

Remote Product Manager

Contact



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LinkedIn.com/in/davidlortal

Skills

PRODUCT

Project planning

Risk Management

Resource Management

Stakeholder Communication

PERSONAL

Organised

Leadership

Attention to Detail

Flexible and Pragmatic

TECHNICAL

Agile | Scrum

Jira | Confluence

Slack | Zoom

Google Analytics

SalesForce

Personal Profile

Detail driven, self-motivated Product Manager with 8 years' experience in software development. Organized and methodological, with a continual drive to improve processes. Comfortable working in fast-paced environments while specializing in capturing business and customer requirements, translating into successful products. I am genuinely excited about the opportunity to brighten someone's day by solving a problem.

Experience

Consultant Product Manager, Remote | BAFTA

January 2019 - Present

- Product Manager for BAFTA Events Ticketing system, designed to support BAFTA's international program of events.
- Manage a distributed Agile team, across multiple time zones, using Jira, Confluence, Trello, Slack and Zoom.
- Leading sprint planning, standups, sprint reviews and retrospective meetings managing all follow up actions.
- Scheduling development alongside bug fixes and reacting to unplanned issues as they arise.
- Perform all user acceptance testing prior to release ensuring developments meet required standards, reporting bugs and refining new product features.

Freelance Product Manager, Remote | FOCAL Int.

October 2019 - Present

Managing the procurement process and consulting the selection of a supplier for the build of FOCAL International's new complex website. Requirements include API integrations with a CRM and video hosting provider, custom built search tools, a members area, complete redesign and a new CMS.

Freelance Project Assistant, Remote | Tractable

August 2019 - Present

Assisted in the creation of a cloud controls security matrix ensuring the product meets the requirements CSA. Using the security matrix to populate answers to customers security questionnaires.



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Product | Project

Projects

2016–2017 Voting Site Relaunch

Project to redevelop awards voting system, introducing new UX design and back-end code redevelopment.

2015–2018 Nucleus Commercialisation

Proposed and successfully doubled client base by project managing on-boarding and development.

2015 Jury Voting System

Development of bespoke tablet voting system for juries on limited budget.

2013 Awards Management System Development

Led on yearlong project to develop Nucleus, bespoke system, delivered on time and on budget.

References

Benjamin Jefferson – CTO, BAFTA

benj@bafta.org

Kelly Smith – Head of Television and Games, BAFTA

kellys@bafta.org

Experience (Continued)

Senior Product Manager | BAFTA

June 2016 – January 2018

- Product Manager of Nucleus (Awards Entry), BAFTA's Online Voting, and Awards Ticketing System by scoping requirements and soliciting feedback from internal teams and end users.
- Managing daily operations of projects, tracking progress, assigning and prioritizing tasks to meet milestones and release dates.
- Managed development using Agile, including Sprint Planning, Standups and product backlogs.
- Created project schedules, set goals, managed budgets, milestones, release planning and wrote statements of work.
- Analyzed data with Google Analytics and sourced user feedback to drive development.
- Constantly worked to identify, assess and manage risks.
- Held progress meetings to keep internal stakeholders, apprised on deliverables and client issues.
- Communicated clear and concise release notes ensuring stakeholders and clients were informed of new features.
- Expert at crafting good working relationships with stakeholders and clients while managing expectations.
- Responsible for sales demonstrations, on-boarding new clients and account managing all Nucleus clients.

Product Manager, Awards | BAFTA

October 2011 – June 2016

- Product manager for all BAFTA awards systems using Agile to allocate development resource.
- Conducted data-driven research to inform product development decision making and deliver results.
- Wrote and constantly updated product documentation, users guides and ran training seminars.
- Provided technical support, system administration and defined best practices for system usage for remote teams and customers (BBC, Netflix, Disney).
- Took solution focused actions to resolve client's issues and remove road blocks enabling remote teams to conduct their work.
- Cultivated an environment of healthy communication, support and collaboration for teams.

Education

Goldsmiths College | University of London

BA History 2:1 (Hons)